



2024 Pool & Spa Closing Disclaimer

Credit Card Information Required

This agreement is only valid for a pool, spa, or swim spa closings. Due to changing weather conditions, Cada Pools and Spas cannot guaranteed a specific date of service. The following statements outline the agreement between pool owner and Cada Pools and Spas. Emergency pool or spa winterizations/repairs may be subject to an additional \$150 emergency service fee.

1. Cada Pools and Spas will offer a credit for any owner who lowers their water themselves. As we are on a very tight schedule, we appreciate the assistance in speeding up the closing process. The credit is \$25 and the water must be lowered 2" below the inlets.
2. Any additional repairs needed will be quoted and scheduled for a separate day unless the service technician has the parts available and can obtain consent by phone or in person to perform the repair.
3. A credit card number is required to perform services. This card will be charged after the service is complete if alternate payment is not provided. We accept Visa, MasterCard, Discover and American Express. We also accept payment by cash or check. If your account becomes past due, no further work will be completed until your balance has been paid off.
4. Due to time constraints, Cada Pools and Spas is not responsible for dirty auto-covers or pool cleaners (automatic Dolphin, Polaris, etc.). **We would be more than glad to clean your cover properly, but it would require a separate service call.** All items that are required to close the pool must be accessible at the time of the closing. Any plugs, bags or cover that are not accessible at this time will not be installed and will require a separate service call if you would like them installed by Cada Pools and Spas. Anti-freeze is not included in the flat rate pricing because every pool requires a different amount and as such Cada Pools and Spas chooses to charge for it separately. The cost is \$7.99/ gallon plus tax. Cleaning of slides, decking, stairs, or diving boards are not included and must be set up as a separate service call. Customer is responsible for raising water level back up on Auto Cover Closings.
5. Cleaning of cartridge, sand, D.E. filters and salt systems are not included. (We do offer cleaning services which are billed separately.) If you would like your filters cleaned at the time of closing please indicate that when you schedule your closing.
6. Cada Pools and Spas will only add closing chemicals to pools or spas using Chlorine, Bromine or salt sanitizing systems. This closing chemical pack is a standard size and may not completely treat the water. This chemical pack is optional and incurs an additional charge. Any other sanitizing systems used must be treated by the owner.
7. Any questions or concerns please call our office at 630-584-7195 or email us at customerservice@cadapools.com.
8. **Charged as extras: Anti-freeze is needed to complete closing. The amount needed varies per pool and such is not included in the flat rate. Also pools with in floor cleaning systems are subject to additional labor charges. Oversized pools with waterfalls, multiple pumps, filters, heaters can be subject to additional labor charges.**
9. Please leave any plastic caps, rubber plugs, gizmos, covers or anything that can be used to close the pool out by the pool.

We cannot be responsible for delays due to weather or ground water conditions

I hereby authorize Cada Pools and Spas to perform closing services. I understand no work will be completed until Cada Pools and Spas has a completed copy of this agreement and has been provided with my credit card information. I agree to pay according to the terms outlined in this agreement. I authorize Cada Pools and Spas to contact me for my credit card payment information. I authorize Cada Pools and Spas to maintain my credit card payment information on file and charge my credit card after 30 days if payment has not been made.

Homeowner Signature

Date

Payment Information

Name on Credit Card

Billing Address

Credit Card Number

Expiration Date

CVV Code



2024 In-ground Pool and Spa Closing Agreement & Disclaimer

Office # - 630-584-7195
customerservice@cadapools.com

DATE: AM

PM

Name

Primary Phone Number

Address

Alternative Phone Number

City, State, Zip Code

Email Address (Required)

All work scheduled on a first come first served basis. We cannot be responsible for delays due to weather or ground water conditions. **Please be sure all winter items are poolside at the time of closing.**

<input type="checkbox"/> #1 – No Cover Closing \$560.00 (plus antifreeze \$7.99 gal, any winterizing plugs needed at time of service and \$5.00 fuel charge) Services Included: Lowering water level 2" below inlets Complete winterization of pump, filter, heater and chlorinator Blowing out and plugging of all pool lines Removal of lights, ladders and grabrail as needed. <input type="checkbox"/> • CLOSING CHEMICAL PACKAGE - \$80	<input type="checkbox"/> #2 – Auto Cover Closing \$560.00 (plus antifreeze \$7.99 gal, any winterizing plugs needed at time of service and \$5.00 fuel charge) Services Included: Lowering water at bottom of skimmer to support cover Complete winterization of pump, filter, heater and chlorinator Blowing out and plugging of all pool lines Removal of lights, ladders and grabrail as needed. <input type="checkbox"/> • CLOSING CHEMICAL PACKAGE - \$80
<input type="checkbox"/> #3 – Mesh Cover Closing \$660.00 (plus antifreeze \$7.99 gal, any winterizing plugs needed at time of service and \$5.00 fuel charge) Services Included: Lowering water level 2" below inlets Complete winterization of pump, filter, heater and chlorinator Blowing out and plugging of all pool lines Removal of lights, ladders and grabrail as needed. Covering of pool with owners mesh cover <input type="checkbox"/> • CLOSING CHEMICAL PACKAGE - \$80	<input type="checkbox"/> #4 – Solid Cover Closing \$710.00 for solid cover w/ straps \$775.00 for solid cover w/ water bags (plus antifreeze \$7.99 gal, any winterizing plugs needed at time of service and \$5.00 fuel charge) Services Included: Lowering water level 2" below inlets Complete winterization of pump, filter, heater and chlorinator Blowing out and plugging of all pool lines Removal of lights, ladders and grabrail as needed. Covering of pool with owners solid cover and/or bags and straps <input type="checkbox"/> • CLOSING CHEMICAL PACKAGE - \$80
<input type="checkbox"/> #5 – Portable Spa Closing \$380.00 (Plus antifreeze \$7.99 gallon and \$5.00 fuel charge) This price does not include cleaning the swim spa	<input type="checkbox"/> #6 – In-ground Spa Closing \$440.00 (Plus antifreeze \$7.99 gallon and \$5.00 fuel charge) This price does not include cleaning the swim spa
<input type="checkbox"/> # 7 Swim Spa Closing \$575.00 (Plus antifreeze \$7.99 gallon and \$5.00 fuel charge) This price does not include cleaning the swim spa	<input type="checkbox"/> Pool Closing Extras In Floor Cleaning System \$330.00

Did Cada Pools and Spas build the pool?

Have we closed the pool before?