

# 2020 In-ground Pool and Spa Maintenance Agreement & Disclaimer



Please Contact  
maintenance@cadapools.com  
Office # - 630-584-7195

Name

Primary Phone Number

Address

Alternative Phone Number

City, State, Zip Code

Email Address (Required)

**All clients are subjected to our Get Swim Ready program to expedite the water turnaround to ensure all our clients are able to swim in a reasonable time period.**

<p><input type="checkbox"/> <b>#1 - Get Swim Ready</b> \$88.00 labor charge <b>per hour</b> (plus any additional chemicals or parts needed at time of service and a \$3.00 fuel charge) <b>MULTIPLE VISITS MAYBE NEEDED TO GET POOL SWIM READY</b></p> <p><b>What is Get Swim Ready? This is the process of getting the pool (or spas) water crystal clean and 100% ready before it is swimmable. Once the process is done then we will begin the weekly service.</b></p> <p><b>Services Included: Testing water chemistry, emptying of skimmer and pump baskets, brushing walls and tiles, skim water surface, backwash (sand filter only), vacuuming pool or spa <u>as needed</u>, and adding chemicals as needed.</b></p>	<p><input type="checkbox"/> <b>#2 - Weekly Maintenance</b> \$88.00 labor charge <b>per visit</b> (plus any additional chemicals or parts needed at time of service and a \$3.00 fuel charge) <b>VISITS IN EXCESS OF 2 HOURS WILL BE CHARGED HOURLY</b></p> <p><b>Services Included: Testing water chemistry, emptying of skimmer and pump baskets, brushing walls and tiles, skim water surface, backwash (sand filter only), vacuuming pool or spa <u>as needed</u>, and adding chemicals as needed.</b></p> <p><b>Spa Attached to pool - \$5.00 extra labor charge Spa Separate from pool - \$10.00 extra labor charge</b></p>
<p><input type="checkbox"/> <b>#3 - Weekly Chemical Check</b> \$58.00 labor charge <b>per visit</b> (plus any additional chemicals or parts needed at time of service and a \$3.00 fuel charge)</p> <p><b>Services Included: Testing water chemistry, emptying of skimmer and pump baskets, and adding chemicals as needed.</b></p> <p><b>Spa Attached to pool - \$5.00 extra labor charge Spa Separate from pool - \$10.00 extra labor charge</b></p>	<p><input type="checkbox"/> <b>#4 - Weekly Spa Maintenance</b> \$58.00 labor charge <b>per visit</b> (plus any additional chemicals or parts needed at time of service and a \$3.00 fuel charge)</p> <p><b>Services Included: Testing water chemistry and adding needed chemicals</b></p>

**Not Included in ALL services: Cartridge filter cleaning, sand filter cleaning, D.E. filter cleaning, salt cell cleaning, clean up of excessive debris from storms or high winds, fixing and cleaning of any robotic pool cleaner, and any other type of service or repair not listed above.**

I hereby authorize Cada Pools and Spas to preform maintenance services. I agree to pay accordingly to the terms outlined in this agreement. I authorize Cada Pools and Spas to contact me for my credit card payment information. I authorize Cada Pools and Spas to maintain my credit card payment information on file and charge my credit card after each individual service visit \$125.00 or less. I understand that service will be suspended if account is not current within 30 days.

HOMEOWNER SIGNATURE

DATE



# 2020 Maintenance Disclaimer

Please Contact  
[maintenance@cadapools.com](mailto:maintenance@cadapools.com)  
Office # 630-584-7195

## \*Credit Card Information Required\*

Due to the fact that Cada Pools and Spas will only be at your residence to perform the Weekly Maintenance services once a week after the Get Swim Ready service has been completed; the following practices will keep the pool clear and clean between visits. If any extra day is needed during the week it will be billed accordingly.

1. Cada Pools and Spas is not responsible for pool water level. As we are on a very tight schedules, we do not have time to fill up pools with low water levels.
2. Mother Nature, such as excessive rainstorms, can negatively change water chemistry. After every heavy rainstorm, please add 1 lbs. of granular chlorine per 10,000 gallons along with 2 lbs. OxySheen and 1 bottle of Back Up 2. Rainstorms can also affect the pH and alkalinity levels. (Please be mindful of weather conditions)
3. If you have excessive swimmers/parties, please sanitize the swimming pool or spa **before and after** to help maintain proper water chemistry. **Because of this, chemicals will be billed by the container and left equipment-side for your convenience.**
4. Due to time constraints, Cada Pools and Spas is not responsible for dirty auto-covers or pool cleaners (automatic Dolphin, Polaris, etc.). **We would be more than glad to clean your cover properly as a separate service call.**
5. Dogs carry a large amount of debris and bacteria on them, please shock accordingly. (1 Dog = 10 Kids in Water)
6. Cartridge Filters are required to be replaced every 3 years and sand should be changed every 3 years to reduce high chemical usage and maintain water clarity. **Due to labor involved in cleaning these elements, please call to schedule a filter cleaning.**
7. Cleaning of slides, decking, stairs, or diving boards.
8. Cada Pools and Spas recommends that you avoid fertilizing any grass around swimming pool. Fertilizer contains ammonia that can eat up chlorine levels very fast and can also require large amounts of chlorine to fix.  
(Please be mindful of any landscape work being done and letting us know so we can eliminate any delay in swimming)
9. Lawn clippings; mulch debris, leaves, and deceased animals in skimmers contains chemical compounds that can lower chlorine levels as well, making the pool susceptible to demand and clarity issues.
10. Pump must be running for 24 hours to maintain water clarity.
11. Metal Traps are highly recommended for any customers that are on well water or have high amounts of iron in their water. If you are on a well and add water, please also add 1 bottle of Bioguard Pool Magnet Plus per 10,000 gallons of pool.
12. Scheduling service calls, opening dates, and closing dates.

## We cannot be responsible for delays due to weather or ground water

I hereby authorize Cada Pools and Spas to perform maintenance services. I agree to pay accordingly to the terms outlined in this agreement. I authorize Cada Pools and Spas to contact me for my credit card payment information. **I authorize Cada Pools and Spas to maintain my credit card payment information on file and charge my credit card any remaining balance at the end of each calendar month.** I understand that service will be suspended if account is not current within 30 days.

\_\_\_\_\_  
Homeowner Signature

\_\_\_\_\_  
Date

### Payment Information

\_\_\_\_\_  
Credit Card Number

\_\_\_\_\_  
Expiration Date

\_\_\_\_\_  
CVV Code