



# 2020 Pool & Spa Closing Disclaimer

Please Contact

Chryste Cada

[customerservice@cadapools.com](mailto:customerservice@cadapools.com)

Office # - 630-584-7195

**\*Credit Card Information Required\***

**This agreement is only valid for a pool closing. Due to changing weather conditions, Cada Pools and Spas cannot guaranteed a specific date of service. The following statements outline the agreement between pool owner and Cada Pools and Spas.**

1. Cada Pools and Spas will offer a credit for any owner who lowers their water themselves. As we are on a very tight schedule, we appreciate the assistance in speeding up the closing process. The credit is \$25 and the water must be lowered 2" below the inlets.
2. Any additional repairs needed will be quoted and scheduled for a separate day unless the service technician has the parts available and can obtain consent by phone or in person to perform the repair.
3. A credit card number is required to perform services. This card will be charged after the service is complete if alternate payment is not provided. We accept Visa, MasterCard, Discover and American Express. We also accept payment by cash or check. If your account becomes past due, no further work will be completed until your balance has been paid off.
4. Due to time constraints, Cada Pools and Spas is not responsible for dirty auto-covers or pool cleaners (automatic Dolphin, Polaris, etc.). **We would be more than glad to clean your cover properly, but it would require a separate service call.** All items that are required to close the pool must be accessible at the time of the closing. Any plugs, bags or cover that are not accessible at this time will not be installed and will require a separate service call if you would like them installed by Cada Pools and Spas. Anti-freeze is not included in the flat rate pricing because every pool requires a different amount and as such Cada Pools and Spas chooses to charge for it separately. The cost is \$4.95/ gallon plus tax. Cleaning of slides, decking, stairs, or diving boards are not included and must be set up as a separate service call. Customer is responsible for raising water level back up on Auto Cover Closings.
5. Cleaning of cartridge, sand, D.E. filters and salt systems are not included. (We do offer cleaning services which are billed separately.) If you would like your filters cleaned at the time of closing please indicate that when you schedule your closing.
6. Cada Pools and Spas will only add closing chemicals to pools or spas using Chlorine, Bromine or salt sanitizing systems. This closing chemical pack is a standard size and may not completely treat the water. This chemical pack is optional and incurs an additional charge. Any other sanitizing systems used must be treated by the owner.
7. Any questions or concerns should be submitted directly to Chryste Cada either by phone or email.
8. **Charged as extras: Anti-freeze is needed to complete closing. The amount needed varies per pool and such is not included in the flat rate. Also pools with in floor cleaning systems are subject to additional labor charges.**

**We cannot be responsible for delays due to weather or ground water conditions**

I hereby authorize Cada Pools and Spas to perform closing services. I understand no work will be completed until Cada Pools and Spas has a completed copy of this agreement and has been provided with my credit card information. I agree to pay according to the terms outlined in this agreement. I authorize Cada Pools and Spas to contact me for my credit card payment information. I authorize Cada Pools and Spas to maintain my credit card payment information on file and charge my credit card after 30 days if other payment is not received.

\_\_\_\_\_  
Homeowner Signature

\_\_\_\_\_  
Date

## Payment Information

\_\_\_\_\_  
Name on Credit Card

\_\_\_\_\_  
Billing Address

\_\_\_\_\_  
Credit Card Number

\_\_\_\_\_  
Expiration Date

\_\_\_\_\_  
CVV Code



# 2020 In-ground Pool and Spa Closing Agreement & Disclaimer

DATE:  AM

PM

Office # - 630-584-7195

Service Manager – Chryste Cada

[customerservice@cadapools.com](mailto:customerservice@cadapools.com)

Name

Primary Phone Number

Address

Alternative Phone Number

City, State, Zip Code

Email Address (Required)

All work scheduled on a first come first served basis. We cannot be responsible for delays due to weather or ground water conditions. **Please be sure all winter items are poolside at the time of closing.**

<input type="checkbox"/> <b>#1 – No Cover Closing</b> \$449.00 flat rate (plus antifreeze, any winterizing plugs needed at time of service and \$3.00 fuel charge)  <b>Services Included:</b> Lowering water level 2" below inlets Complete winterization of pump, filter, heater and chlorinator Blowing out and plugging of all pool lines Removal of lights, ladders and grabrail as needed.  <input type="checkbox"/> • <b>CLOSING CHEMICAL KIT - \$60</b>	<input type="checkbox"/> <b>#2 – Auto Cover Closing</b> \$449.00 flat rate (plus antifreeze, any winterizing plugs needed at time of service and \$3.00 fuel charge)  <b>Services Included:</b> Lowering water level 2" below inlets Complete winterization of pump, filter, heater and chlorinator Blowing out and plugging of all pool lines Removal of lights, ladders and grabrail as needed.  <input type="checkbox"/> • <b>CLOSING CHEMICAL KIT - \$60</b>
<input type="checkbox"/> <b>#3 – Mesh Cover Closing</b> \$519.00 flat rate (plus antifreeze, any winterizing plugs needed at time of service and \$3.00 fuel charge)  <b>Services Included:</b> Lowering water level 2" below inlets Complete winterization of pump, filter, heater and chlorinator Blowing out and plugging of all pool lines Removal of lights, ladders and grabrail as needed. Covering of pool with owners mesh cover  <input type="checkbox"/> • <b>CLOSING CHEMICAL KIT - \$60</b>	<input type="checkbox"/> <b>#4 – Solid Cover Closing</b> \$559.00 flat rate for straps \$599.00 flat rate for bags (plus antifreeze, any winterizing plugs needed at time of service and \$3.00 fuel charge)  <b>Services Included:</b> Lowering water level 2" below inlets Complete winterization of pump, filter, heater and chlorinator Blowing out and plugging of all pool lines Removal of lights, ladders and grabrail as needed. Covering of pool with owners solid cover and/or bags and straps  <input type="checkbox"/> • <b>CLOSING CHEMICAL KIT - \$60</b>
<input type="checkbox"/> <b>#5 – Portable Spa Closing</b> \$289.00 flat rate + antifreeze (4.95 Gal.)	<input type="checkbox"/> <b>#6 – In-ground Spa Closing</b> \$329.00 flat rate + antifreeze (4.95 Gal.)

## POOL TYPE

- VINYL
- CONCRETE
- FIBERGLASS
- GUNITE

## SANITIZER

- SALT WATER SYSTEM
- CHLORINE TABLETS
- BROMINE
- OTHER

## OTHER

- DID WE BUILD THE POOL?
- CADA POOLS AND SPAS HAS CLOSED THE POOL BEFORE
- IN FLOOR CLEANING SYSTEM (CHARGED AS EXTRA)